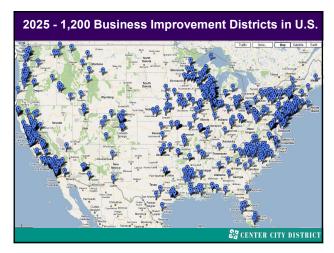
Managing the public environment: The role of a business improvement district (BID)

- 1. What is a BID & where do they exist?
- 2. Formation of BIDs
- 3. What BIDs do
- 4. Public Safety/Policing Issues
- 5. The organizing process

S CENTER CITY DISTRICT



3



Defined geographic area from which resources are raised & to which services are provided

ALLIANCE FOR DOWNTOWN INC.
BUSINESS IMPROVEMENT DISTRICT

ST CENTER CITY DISTRICT

2

Business Improvement District (BID)

 Spread to United States; first in New Orleans in 1975 (loss of market-share due to falling oil prices)

Huge growth in 1990s

- Initially: A response to declining urban market share/suburbanization
- Response to "new federalism" 1980s, declining public resources
- Response to declining local business ownership & leadership
- But then spread to successful city and commercial centers
- Expanded globally after 2000

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4

Business Improvement District (BID)

- Grounded initially in North American system of decentralized taxation & service delivery
- In United States & Canada BIDs are established under state or provincial law & approved by local municipal govt.
- In North America there is not one national law for BIDs, there are 50 different, though similar laws, in each American state & in each Canadian province
- BIDs as non-profit corporations & municipal authorities (very limited)

S CENTER CITY DISTRICT



1,200 U.S. + 500 Canada = 1,700 BIDs in North America • 23 in South Africa • 340: England, Ireland & Scotland • Germany, Austria, Serbia • Japan 55 formal Area Management Organizations (AMOs), New Zealand 50 BIDs Australia/ (special rates) not BIDs 😂 CENTER CITY DISTRICT



84 BIAs in Toronto: city center & neighborhoods S CENTER CITY DISTRICT

10

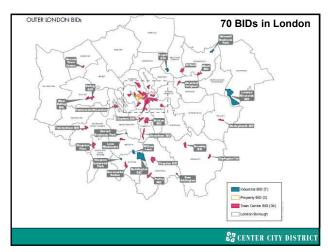


12 BIDs in Washington DC S CENTER CITY DISTRICT

11 12







DK BIDs - the numbers

UK BIDs - the numbers

Average voting yes by number 69%

Average voting yes by RV 67%

Average turnout 45%

16

15



Germany: 30 BIDs Concentrated in Hamburg

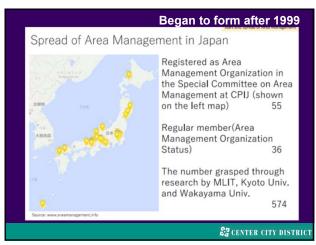
BID model projects

Federal States...

with BID/HID law with BID law in planning with projects similar to BIDs without noteworthy initiatives

Tine Fuchs, Director Urban Development, Land-use Planning, National Consumer Policy (DRH)

17 18



In an enclosed shopping center every tenant pays rent + a common area or service charge; For maintenance, security & marketing

19 20





21 22





23 24



Some definitions/characteristics

- Self-help mechanism to improve competitiveness of place, that through a formal process, becomes mandatory;
- BID is usually governed by a private sector board of directors, though many have public sector directors; authorized within a framework established by local government; <u>Publicly authorized</u>, <u>privately managed</u> Result of the delegation of public authority
- BIDs have lives that extend beyond the local political cycle.

S CENTER CITY DISTRICT

25

What is the context for a BID? A continuum from top-down to bottom-up

 BIDs emerge when government doesn't have sufficient resources, or when government recognizes that local business leaders may be able to bring a more focused and hand-crafted approach to area based management, marketing & enhancement

BIDs emerge when local government is willing to "let go" and recognize that local businesses may bring a more entrepreneurial approach (Giuliani, Bloomberg in NYC) Rendell in PHL; Australia & Bulgaria; Rio in Brazil)

 BIDs are organized when business leaders are willing, or feel compelled by competition or decline, to "do more"

🥞 CENTER CITY DISTRICT

26

Business Improvement District (BID)

- BIDs are <u>substantially different from privatization</u>, since they are not usually spending out-sourced public resources, but rather newly raised resources;
- BIDs are not imposed by government; rather business owners take initiative, conduct a planning process in consultation with government to determine if additional services are needed, what those services should be, and how the cost of services should be allocated among beneficiaries
- Funded thru <u>mandatory assessment</u> that is self-imposed; different from Main Street & town center management

😂 CENTER CITY DISTRICT

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Management vs. governance

BIDs are <u>not</u> about "governance" & are not governments: they neither make nor enforce law.

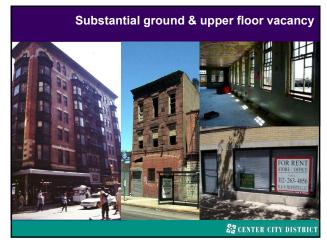
False analogy to "gated communities"

BIDs are about management, promotion, public space improvement & stimulating development

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34 35





36 37



Pennsylvania Municipality Authorities Act of 1945 Special services districts

A Special Services District is a legal mechanism for property owners in a commercial area to act together to achieve common goals, such as improving the safety, cleanliness & image of public areas, marketing & promoting the district & to fund these services thru mandatory charge.

😂 CENTER CITY DISTRICT

38

Commercial office district

Boutique retail streets

Example 2.2 CENTER CITY DISTRICT

Enlightened self-interest Reclaiming the public domain



"I already provide cleaning & security for my 15 properties in Center City. But if our holdings are just islands of clean & safe in the middle of a downtown that no one will go to, it's bad for eveyone's business"

😂 CENTER CITY DISTRICT

40

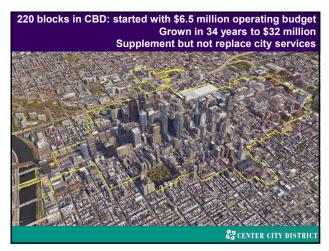
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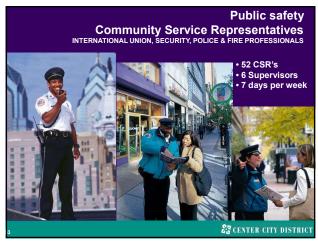






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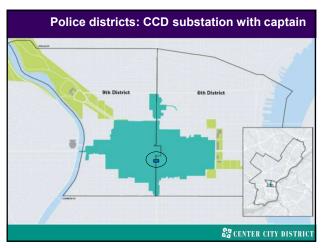


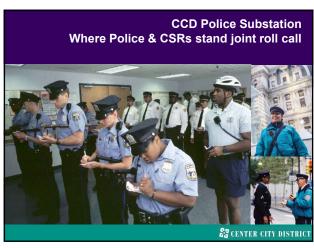


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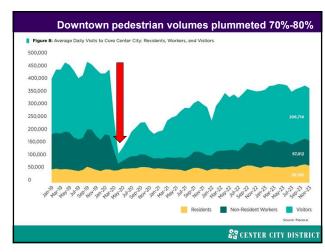




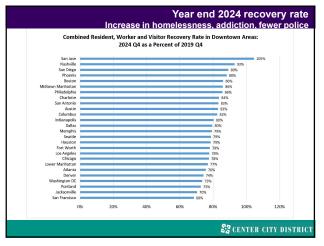


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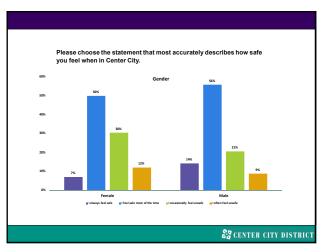
Annual Customer Satisfaction Survey Always 23% 23% 23% Most of the time 59% 57% 58% 48% 40% 44% 60% 60% 31% 31% 31% Occasionally 14% 14% 17% 17% 18% 3% 3% 2% 3% 5% 10% 20% 18% Often Unsafe Not sure 1% 1% 1% 1% 1% 0% 1% 0%

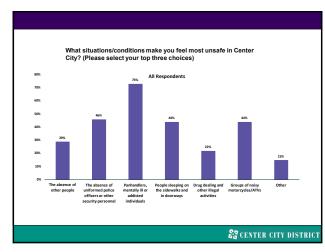
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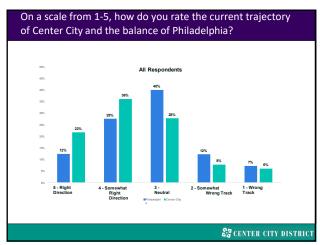
Please choose the statement that most accurately describes how safe you feel when in Center City.							
62%	All Respondents						
		52%					
52%							
42%							
30%			27%				
20%				11%			
32%	10%			11%			
es	I always feel safe	I feel safe most of the time	I occasionally feel	I often feel unsafe			

1: Please choose the sigure 3	tatement tha	t most accura	itely describ	es your perc	eption of saf	ety in Center	City. "I feel s	afe"
	2015	2016	2017	2018	2019	2020	2022	2023
Always	23%	23%	23%	19%	18%	12%	7%	7%
Most of the time	60%	59%	57%	60%	58%	48%	40%	44%
Occasionally	14%	14%	17%	17%	18%	31%	31%	31%
Often Unsafe	3%	3%	2%	3%	5%	10%	20%	18%
Not sure	1%	1%	1%	1%	1%	0%	1%	0%

62 63













72 75





76 79



Downtown Center, Los Angeles, "Purple Patrol"

Www.downtownla.com/

The Down Center BID's Safe & Clean team, the "Purple Patrol", is committed to assisting those who work, live, and play within the district.

Team members are highly visible in their purple shirts and provide 24-hour supplemental services to maintain safety, cleanliness, and hospitality within the district.

All team members are provided enhanced training to ensure that your time spent in the Downtown area is memorable and safe

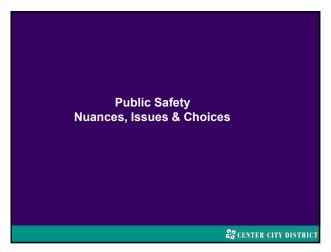
80 81



Winnipeg, Manitoba, Canada
Downtown Watch Ambassadors'
http://downtownwinnipegbiz.com

Easily recognized in red and black, Downtown Watch ambassadors have been walking the streets seven days a week, year round, during the day and evening since 1995. This goodwill team patrols downtown, offering directions, tourist info, first aid (CPR-certified), and assistance wherever needed. They also participate in community events and act as additional "eyes and ears" for the Winnipeg Police Service.

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84 85









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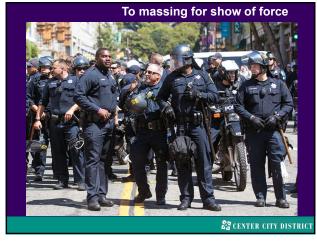






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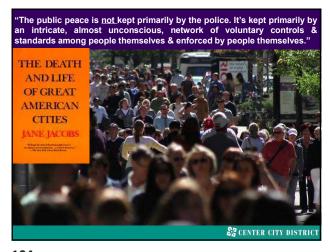


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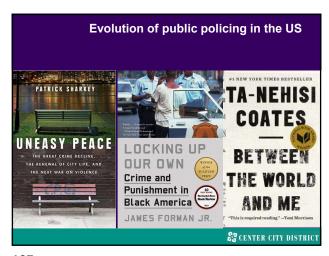


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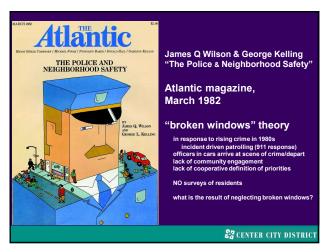


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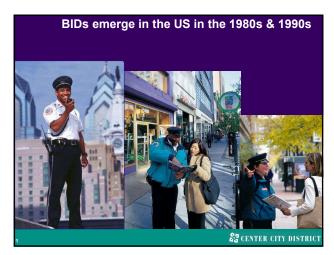
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Part One offensives **Quality of life offenses** (felonies) (misdemeanor/summary offense) Murder Obstructing public passageways Rape Vandalism Arson **Disorderly conduct** Armed theft Disorderly public nuisance **Public drunkenness** A summary offense is a lesser crime than a felony or misdemeanor. ... However, in most cases, a conviction for a summary offense will result in a fine but not carry any jail time. Results of Wilson & Kelling surveys SE CENTER CITY DISTRICT

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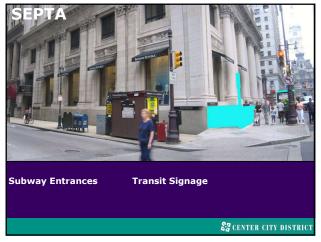


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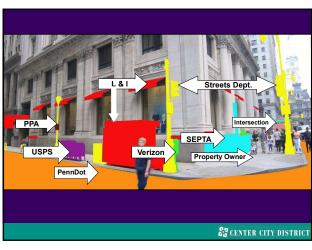


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138 139



#4: BID as vehicle for improving the product

140 142



CCD 2.0: Financing public area improvements

1994

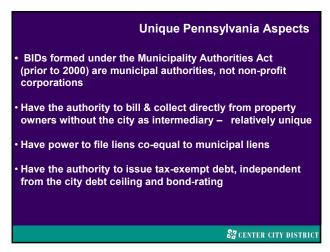
20-year reauthorization

1995

\$21 million tax-exempt bond issue backed only by CCD revenues

+\$5 million City funding

145 146



CCD 2.0: Improving the product
1996: financed \$26 million streetscape improvements

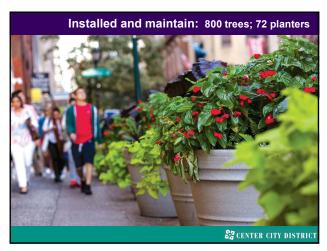
Chambers-Wylie Church
Wilma Theater
St. Luke & The Epiphany
Antique Row
Kimmel Center
Merriam Theater
Academy of Music
University of the Arts
CONVENTION CENTER DISTRICT
HISTORIC DISTRICT

AS WAIM PRILADERSHIP

ST. CENTER CITY DISTRICT

CONVENTION CENTER DISTRICT

147 148









151 152





166 167

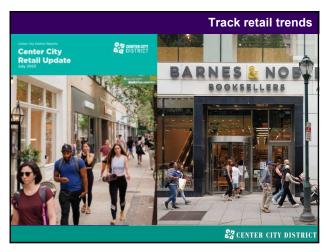








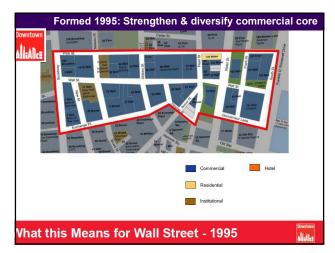
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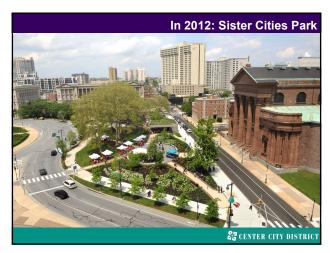
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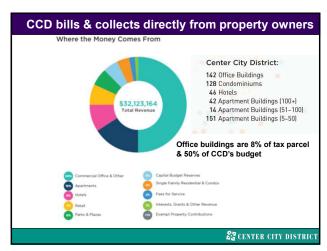
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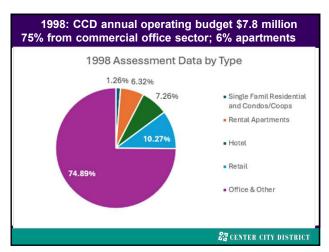




220 242







2024 annual operating budget: \$32.3 million 60% commercial office; 17% apartments

2024 ASSESSMENT DATA BY TYPE

Single Family Residential and Condos/Coops
Rental Apartments
Hotels
Retail
Commercial Office & Other

5%
17%
10%
8%
CENTER CITY DISTRICT

246 247

Method of assessment

Based on municipal valuation of real estate without regard for any tax abatements or KOIZs

CCD independently calculates charges creating a fraction:

Assessed value of property X \$32.3 million = charge Assessed value of CCD

Billed and collected by CCD

CCD 2023 BUDGET DETAILS

2023 Property Statistics

The too 15 commercial properties pay 23% of total program cost, with an average cost, average commercial office property of total cost, with an average charge of \$472,830

The too 200 commercial properties pay 78% of total cost, with an average commercial office property pays \$43,128

The average commercial office property pays \$43,128

The average apartment building pays \$25,643

The average commercial property pays \$25,643

The average commercial property pays \$18,630

248 249



PROPERTY NAME	2022 BILLING AMOUNT		
Comcast Center	\$584,526.40		
Mellon Bank Center	\$573,406.05		
Centre Square	\$569,679.46		
One Liberty Place	\$532,490.70		
Comcast Innovation Center	\$453,924.30		
Independence Blue Cross - DiBona Building	\$452,675.53		
One Commerce Square	\$433,713.97		
Two Commerce Square	\$411,484.99		
Marriott Hotel	\$407,518.22		
401 North Broad Street	\$400,192.85		
TOTAL	\$4,419,419.62		
	Mellon Bank Center Centre Square One Liberty Place Comcast Innovation Center Independence Blue Cross - DiBona Building One Commerce Square Two Commerce Square Marriott Hotel 401 North Broad Street		





252 253





254 256



