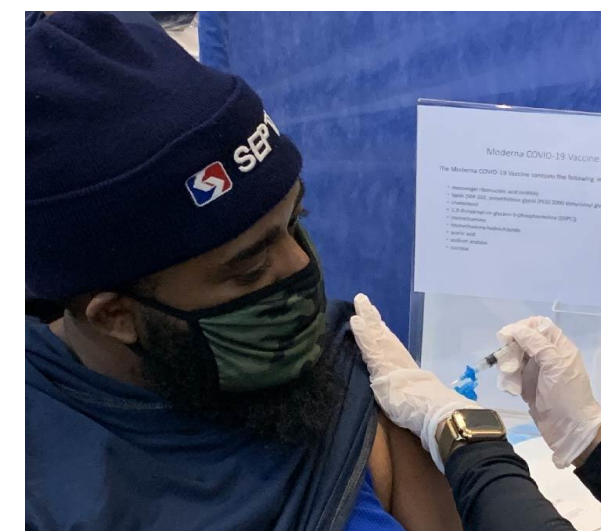


SEPTA IS THE WAY TO GO BACK



Serving the Region

-



Safety, Security, and Partnerships

- SEPTA is partnering with a diverse coalition of stakeholders to support and promote the safe return to work and play.
- S.C.O.P.E. coordinates our efforts to address issues related to the vulnerable population.
- We continue to identify ways in which SEPTA can keep our customers safe. Over the next few weeks we will:
 - Continue to heavily publicize the SEPTA Transit Watch app
 - Expand the third-party security guard program
 - Add 50+ social service specialists – Transit Police SAVE Unit
 - Equip social service specialists with police radios
 - Issue every custodian a SEPTA cellphone
 - Create a Virtual Transit Police Patrol Center
 - Continue our efforts to hire more police officers
 - Initiate a high school internship program
 - Use our YouTube Channel to seek the public's help

**Ready.
Set.
Philly!**



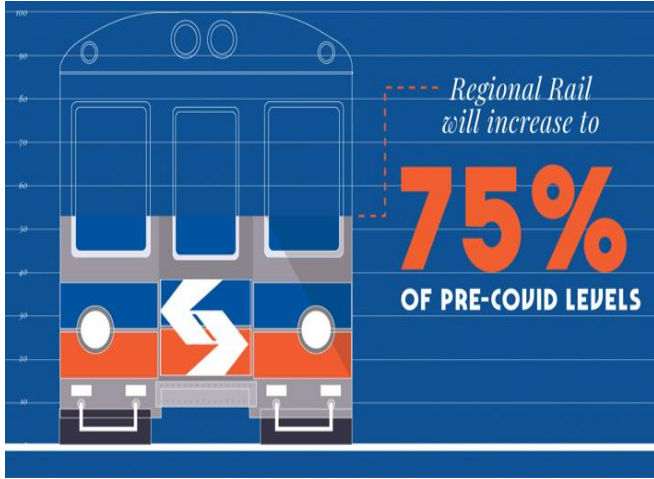
SEPTA Transit Watch App

Maintaining a secure transit system takes everyone's participation

DOWNLOAD TODAY



Service Overview



- **Transit continues to operate at 93% of pre-pandemic service levels.**
- **New Regional Rail schedules go into effect December 19, 2021.**
 - Service will operate at 75% of pre-pandemic service levels
 - Schedules include enhanced weekday morning and evening peak service, including the return of select modified express trips, and the restoration of some additional midday service
 - Weekend enhancements include added service on select lines
- **Federal mask mandate on public transportation has been extended through March 18, 2022.**
- **Parking at SEPTA-owned lots will continue to be FREE through June 30, 2022.**
- **Most SEPTA entrances, exits and concourses have reopened.**

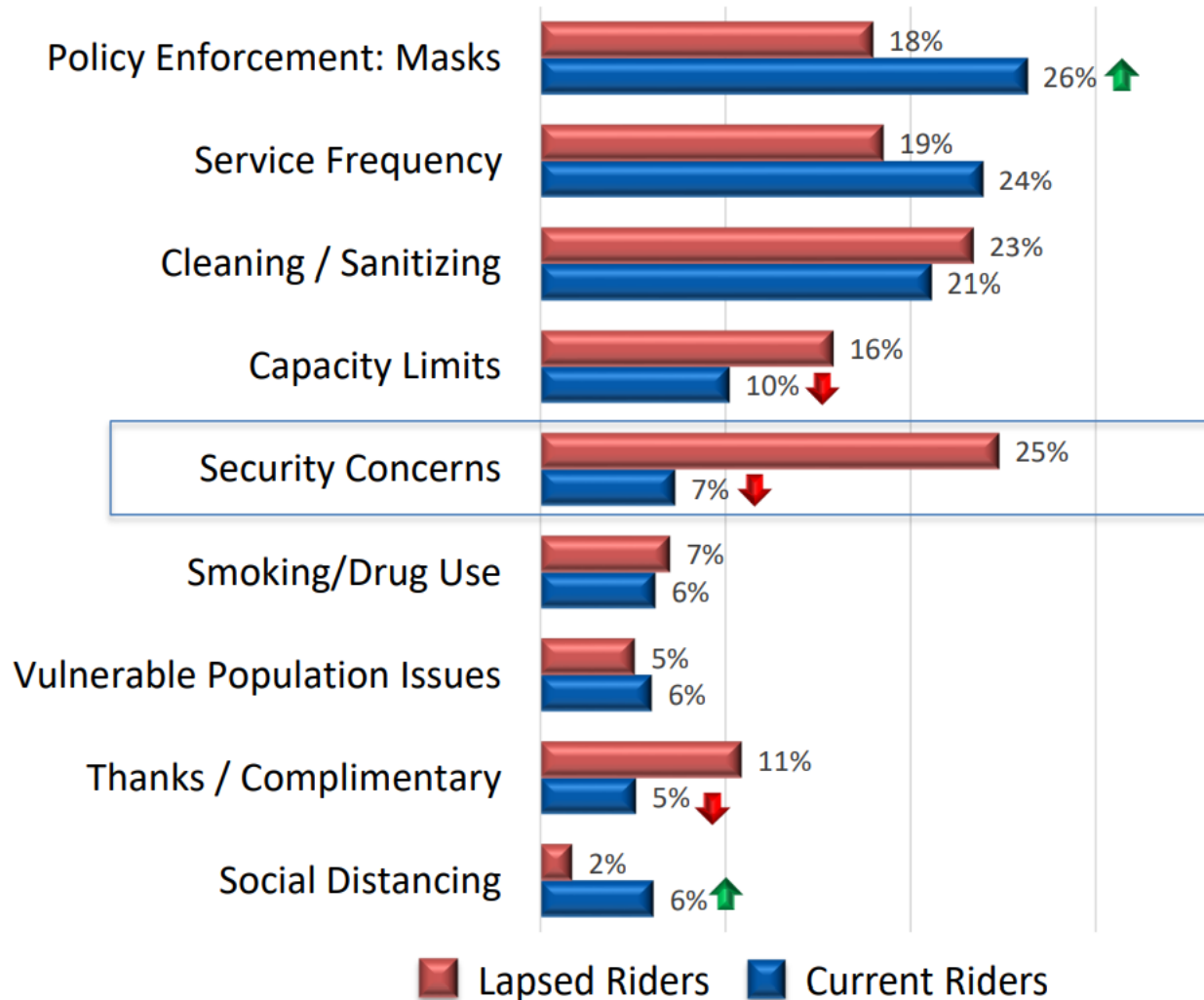
SEPTA Ridership On The Rise



- **SEPTA is pleased to report that we are seeing a growth in ridership**
 - Ridership has grown to about 450,000 trips a day system wide
 - We will continue to monitor ridership
- **Regional Rail**
 - Ridership on Regional Rail is currently at 39% of pre-COVID levels
- **Transit**
 - Ridership on Transit is currently at 52% of pre-COVID levels
- **Frequency**
 - New schedules with greater frequency and capacity are designed to meet demand with increased return to office and all Center City has to offer

SEPTA COVID-19 Customer Travel Survey

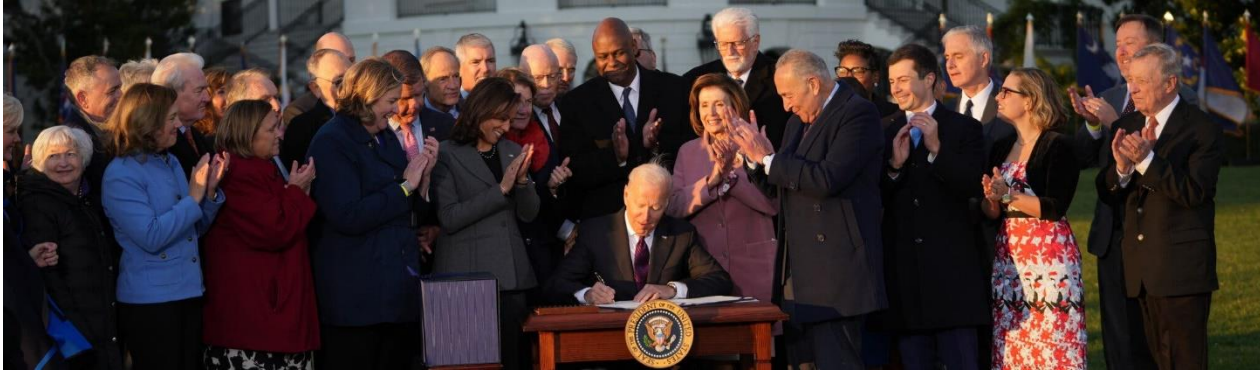
Results from Summer 2021



- Mask use is still is a priority
- Customers' favorable impression of SEPTA's handling of the pandemic continues to increase
- Current riders base their impressions of security on their actual experience, whereas the opinions of "lapsed" riders are shaped by media/word of mouth.
- Only 7% of current riders identify safety as a concern and this number continues to trend down.

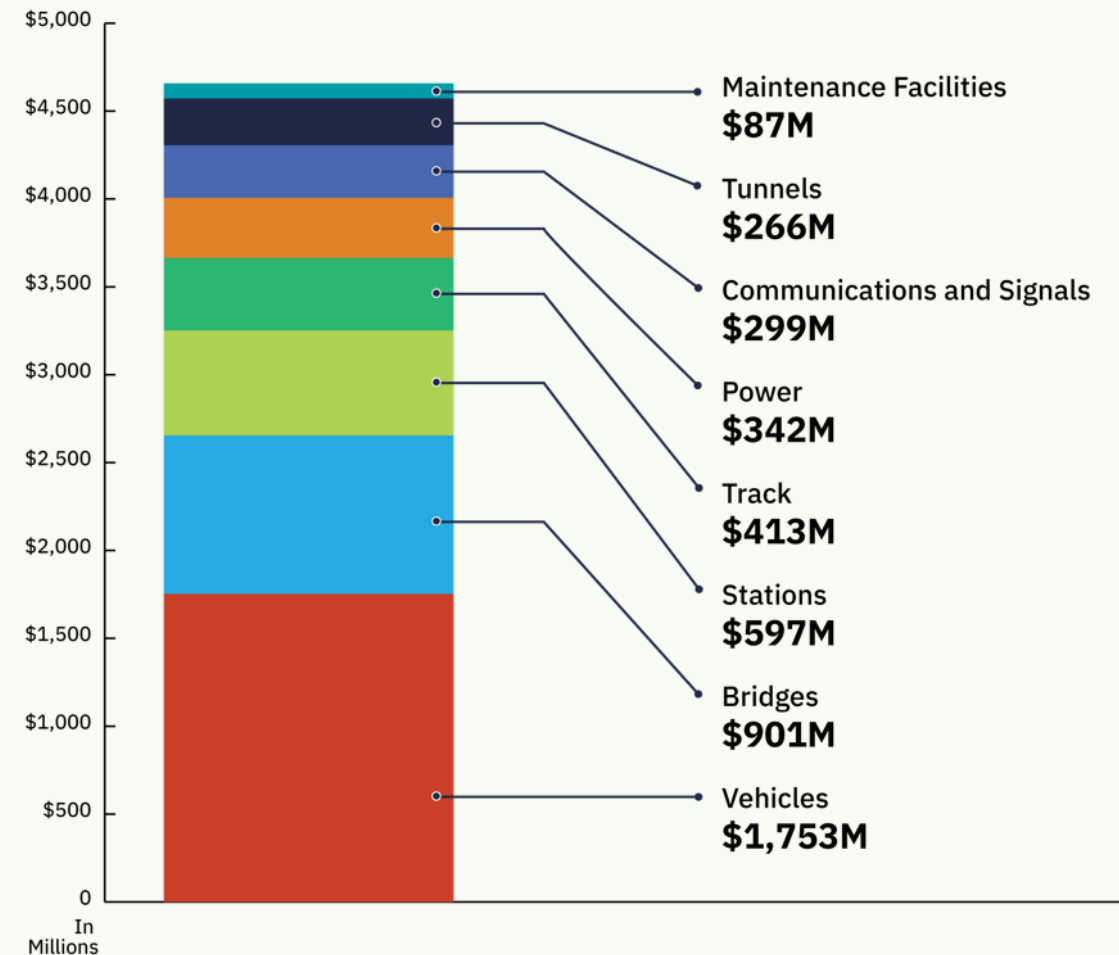
SEPTA Capital Budget Outlook

Infrastructure Investment & Jobs Act



- Five-year transportation program
- Accelerate SGR and advance Projects of Significance
- \$100 million+ in additional capital funds each year
- New capital grant opportunities
- Increased state and local matching funds required
- Not a replacement for critical Act 89/44 state funding
- IIJA will not meet all infrastructure funding needs
- Secure bondable state funding at current Act 89 investment levels
- Enable local investment options to advance projects that drive local priorities

SEPTA's backlog of state-of-good-repair projects is **\$4.6 BILLION**.



SEPTA FORWARD >>> – Initiatives

Unify our System and Modernize our Bus and Rail Networks



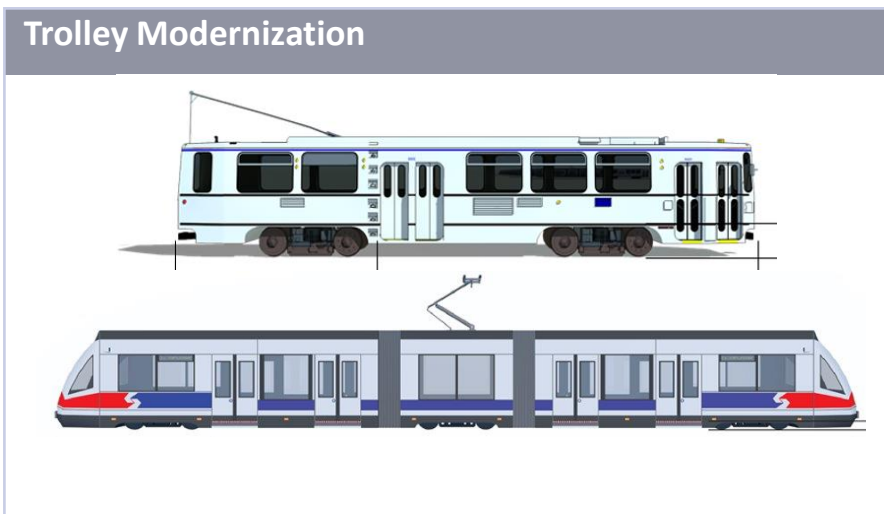
SEPTA FORWARD >>> – Projects of Regional Significance

Regional Projects of Significance that will drive inclusive economic growth across the region

King of Prussia Rail



Trolley Modernization



Regional Rail Fleet & Service Enhancements



Helpful Tools & Resources

- [Employer Toolkit](#) with information on everything SEPTA is doing to support you and your employees. *SEPTA can also join employer town halls to help answer questions from employees.*
- SEPTA highly encourages our customers to download the free [SEPTA Transit Watch App](#)
- Use the free SEPTA App and monitor www.septa.org and www.iseptaphilly.com for service information and important updates
- SEPTA Key is the seamless way to pay – www.septakey.org and www.iseptaphilly.com/key
- SEPTA launched an [Estimated Seat Availability Dashboard](#)
- SEPTA Customer Service is available and happy to help 215-580-7800



SEPTA IS THE WAY TO GO BACK

